

The BALI Vetting or Quality Standards Review Process



What is Vetting or Quality Standards Review (QSR)?

Registered, contracting members of BALI are interviewed and visited by a Vetting Officer prior to membership being awarded, this involves a general review of the business practices which are assessed against the “BALI Quality Standard”, this is known as vetting.

The vetting process is repeated every 3 years, this is known as a “Quality Standards Review” (QSR).

Purpose

To ensure that the high standards of work and compliance that are required of our members are successfully achieved before membership is granted and are maintained.

A Vetting/QSR process is also a great opportunity to discuss any aspects of the industry or your business with an experienced, independent industry professional.

What to expect from the vetting process?

As you can appreciate, the site visits vary in duration dependent on a number of factors, such as size of site, complexity of the work, distance between sites etc.

If any further evidence or corrective action is required prior to registered membership being granted/continued, these will be discussed and agreed between the parties, along with possible solutions, a report will be sent to support the findings shortly after the visit.

How do I prepare

You should have received a copy of the “Quality Standard” against which each member is assessed, this offers possible sources of evidence and guidance notes to assist in your preparation.

Taking the time to read the Quality Standard and establish how you feel your business may meet each criterion not only makes the process easier and quicker, but feedback suggests that this is a valuable business review opportunity as well.

Great care has been taken in the drafting the Quality Standard, not to dictate how you might meet the standard, rather it suggests typical options, however, you may have an alternative method, and who knows it may be a better way, so don't change something that works for you, just because it's not among our suggestions.

Some members find the terminology used in the Quality Standard a little challenging, and may struggle to understand a particular element, or how you might satisfy it. Don't worry or panic, this is not a simple pass/fail situation, one of the many reasons that companies join BALI is to gain access to the wealth of support available through our wide and varied range of benefits, the vetting and QSR procedures should be considered such a benefit, with access to an experienced industry professional who will support you and your business to achieve the required standard.